

# Product Updates

S2C – V24 Release 24.10.01

# Table of Contents

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<b>1</b>	<b>How to Use this Document</b>	<b>3</b>
<b>2</b>	<b>How &amp; When do Features Become Available?</b>	<b>3</b>
<b>3</b>	<b>Browser Support</b>	<b>3</b>
<b>4</b>	<b>Release Highlights</b>	<b>4</b>
<b>5</b>	<b>Release Notes</b>	<b>5</b>
<b>5.1</b>	<b>Enhancements</b>	<b>5</b>



# 1 How to Use this Document

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The product updates offer brief, high-level descriptions of enhancements and new S2C features. They also include setup information, implementation tips to help you get started, and best practices to ensure your continued success.

## 2 How & When do Features Become Available?

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Some features may affect all users immediately after the release goes live whilst other features require direct action by an administrator before users can benefit from the new functionality. Each feature listed within the release notes section will indicate the 'Availability' as either:

- Immediate
- Subject to Configuration

## 3 Browser Support

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The Internet Explorer 11 web browser launched in 2013, when the online environment was much less sophisticated than the landscape today, and since then, open web standards and newer browsers have enabled better, more innovative online and accessible experiences. As such, Microsoft will end support for Internet Explorer 11 across its Microsoft 365 applications and services on 17 August 2021. This means on the date given, Proactis solution users may find certain features cease to function when accessing the application using the Internet Explorer 11 browser.

Whilst we appreciate this change may be difficult for some users, we strongly advise customers to use our recommended supported browsers as soon as possible.

As a reminder, the latest version of the following browsers is supported:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge

## 4 Release Highlights

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These are covered in detail within the Release Notes section under the following headings:

- Amendments to Contract Import Function to resolve Timeout Issues

## 5 Release Notes

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### 5.1 Enhancements

#### **232568 - Amendment to Contract Import Function to resolve Timeout Issues**

**Area:** Contract Management

**Availability:** Immediate

**Description:**

Users have reported receiving errors when importing contracts in the Contract Management Module due to the process being timed out.

The Contract Import process was initially designed to split the import file into batches. The number of contracts in a batch was being determined by a calculation. As such, there were occasions where the number of contracts being processed within these batches were too much and thus the timeout related errors being experienced.

The process has been investigated and refined to resolve timeout errors encountered.